



Partnership name: Sandwell

Adult drug treatment plan 2009/10 Part 3: Planning grids

Date published: 1 October 2008

Planning grid 1: Commissioning a local drug treatment system

Identification of key priorities following needs assessment relating to commissioning system:

1. Continuity and improved performance and accountability of current service provision
2. Develop and implement a 3 year Commissioning Framework 2009 / 2012
3. Redesign the treatment system
4. Expand the strategic use of the 2008/9 Drug Needs Assessment
5. Review service provision for Dual Diagnosis through the Commissioning and Modernisation Board

Objective 1

Continuity and improved performance and accountability of current service provision

Delivery Plan:

Actions and milestones	By when	By whom
Citation & application of Drug Needs Assessment findings/ recommendations as underpinning treatment system remodelling and commissioning decisions	On-going	DAAT/JCG
Implement new contract format and Quality Assurance Framework	April 09	MH / ST /MB
Agree Terms of Reference for Quarterly Reviews	April 09	MH / ST
Bi Monthly local performance reports to AJCG, quarterly reporting to SSP,LAA, Adult Services & PCT	Ongoing	MB/MS
Review NDTMS recording of care planned activity in relation to Turning Point, COSAS and Open.	Q2	MB/ST
Clinical systems review / implementation for Tier 3 provider to improve extent and use of management information for improved performance and accountability	Q3	MB/Provider
Establish clear partnership governance arrangements around commissioning decisions, performance, budget planning and financial management	April 09	RBY/AD
Establish quarterly treatment practice seminars to focus on TOPS/Care planning, Harm Reduction, Tier 4 and treatment planning 2010-11	Ongoing	MH/Providers

Objective 2
Develop and implement a 3 year Commissioning Framework 2009 / 2012

Delivery Plan:

Actions and milestones	By when	By whom
3 year Commissioning Plan Intentions to be drafted and approved by JCG	April 09	MH/JCG
Develop a clear clinical/quality governance framework including an audit process linked to quarterly reviews	April 09	MH
Evidence safeguarding vulnerable adult's processes are in place with providers in line with locally agreed adult social care services protocols.	Q1	MH/AS/Providers
Prepare for personalisation agenda by engaging with local project groups/strategic development in social care and PCT contexts, and by communicating NTA and national guidance in relation to drug treatment	March 2010	MH/JCG
Draw up specifications and agree contracting process with regard to due notice of service amendments and, or re tender arrangements	Sept 09	MH/ST/JCG
Contract negotiation and tendering processes completed	March 2010	MH/ST
Review the Communications Strategy to incorporate current political environment	April 09	IB

Objective 3
Redesign the treatment system

Delivery Plan:

Actions and milestones	By when	By whom
Establish a Task and Finish Group to assist with the redesign of the treatment system	Monthly until Sept 09	DAAT/Task Group Members
Identify unit costs of structured treatment	April 09	KPMG

Undertake service reviews to establish caseload activity, workforce establishment & access criteria	April 09	All Providers
Draw up specifications and agree contracting process with regard to due notice of service amendments and, or re tender arrangements	Sept 09	MH/ST/JCG
Contract negotiation and tendering processes completed	March 2010	MH/ST
Expand the range of treatment modalities offered in year in order to increase effective treatment penetration (NI40) and review to inform the consolidation and development of Tier 2	Sept 09	MH/Aquarius
Formalise and sign off GPwSI contracts for shared care setting out clinical responsibilities and review progress against primary care engagement bi monthly.	March 2010	ST/PCT

Objective 4

Expand the strategic use of the drug needs assessment

Delivery Plan:

Actions and milestones	By when	By whom
Incorporate information within SMBC/Research Sandwell Intelligence system	Q2	MB
Incorporate information within PCT/Joint Strategic Needs Assessment	Q2	MB
Providers utilise & cite findings to demonstrate how population needs are being met in service and contract review (s)	March 2010	Providers
Apply methodology to analyse alcohol related needs	Q1	MB/NP
Use as an evidence base to engage with the acute sector and Children's Trust/services to develop identification and referral pathways for the target 15-24 age population	Q2	MH/MB

Objective 5

Review service provision for Dual Diagnosis through the Commissioning and Modernisation Board

Delivery Plan:

Actions and milestones	By when	By whom
Identify priorities around dual diagnosis provision with MH Commissioning & Modernisation Board	Q2	MH / NP
Set up joint planning group to establish tasks and actions utilising NIMHE support and guidance	Q2	MH / NP
Implement a Sandwell needs assessment around mental health and substance misuse	Q3	MH / NP
Review the Sandwell definition and strategy for Dual Diagnosis	Q3	MH / NP

Planning grid 2: Access and engagement with the drug treatment system**Identification of key priorities following needs assessment relating to access and engagement with the drug treatment system:**

1. To improve access to the treatment system utilising Metro Court and the wide range of services offered.
2. To develop the role of Primary Care in the delivery of drug and alcohol services that is consistent with the UK guidelines on clinical Management.
3. Increase treatment penetration levels for those groups identified from the needs assessment as being currently under-represented – 15-24 year olds; stimulant users and BME clients.
4. To focus on DIP outcomes to improve DIP and Tier 3 structured caseloads
5. Provide support for users, parents, carers and families

Objective 1

To improve access to the treatment system utilising Metro Court and the wide range of services offered

Delivery Plan:

Actions and milestones	By when	By whom
Establish screening and triage reception based service for new clients	April 09	Anchor/Aquarius
Monitor specialist Needle Exchange outcomes to develop referral opportunities	Q2	MB/MH/Aquarius
Establish a monthly buildings and service management meeting to facilitate the running of Metro and improve joint working	Q1	DAAT/Anchor/Providers
Develop service literature that reflects local provision and the Metro service hub	Q2	DAAT/Anchor/Providers
Establish satellite sessions for other support services to utilise Metro Court to access the client group	Q2	DAAT/Anchor

Objective 2

To develop and implement primary care services that are consistent with the UK guidelines on clinical management

Delivery Plan:

Actions and milestones	By when	By whom
Formalise and sign off GPwSI contracts for shared care setting out clinical responsibilities and review progress against primary care engagement bi monthly	March 2010	SCMG/PCT
Review pharmacy schemes and develop current needle exchange (NX) reporting into a desired data set, incorporating specialist NX	March 09	ST/MB
Develop proposals alongside service specification design process to transfer management of needle exchange programme to Tier 2	Sept 09	ST/Aquarius

Objective 3

Increase treatment penetration levels for those groups identified from the needs assessment as being under-represented – 15-24 year olds; stimulant users and BME clients.

Delivery Plan:

Actions and milestones	By when	By whom
Expand the range of treatment modalities offered in order to increase access/ engagement (in particular stimulant users and BME groups) through the consolidation and development of Tier 2	Q2	MH/Providers
Use needs assessment as an evidence base to engage with the acute sector and Children's Trust/services to develop identification and referral pathways for the target 15-24 age population	Q2	MH
Monitor access and engagement of key groups through contract review process and QAF	On-going	ST/ MB
Work with 'Open' to develop a network of community based outreach services at key primary care locations.	Q2	MH / ST/Aquarius
Establish needle and syringe exchange service at Metro Court	Q2	Aquarius

Objective 4

To focus on DIP outcomes to improve DIP and Tier 3 structured caseloads

Delivery Plan:

Actions and milestones	By when	By whom
Prioritise caseload capacity to provide an increase in follow up and further interventions particularly targeting those assessed as drug dependent and the High Crime Causing User Group.	March 2010	Provider
Establish referral process to Open Sandwell and case management arrangements.	Q1	MS/Provider/Aquarius
Improve tracking of individuals through Tier 3 particularly in relation to the retention of PPOs; increase rate of DIR returns and caseload information to DAAT. Include in QAF/SLAs	March 2010	SMHSCT/MS

Develop role and recruit to single point of contact post to improve continuity between prison and community based treatment episodes	Q1	MS
Proportionately Increase ROB and DRR applications against the positive test rate and continue to develop Probation court team role in improving the assessment, sentencing and treatment referral process	March 2010	MS/Probation/SMHSCT

Objective 5

Provide Support for Users, Parents, Carers and families

Delivery Plan:

Actions and milestones	By when	By whom
Employ part-time worker to facilitate SAVE and work with the providers to establish user involvement within each of the agencies	Q2	DAAT/ST
Review the purpose and constitution of SAVE, and expand membership with view to being independent of the DAAT	Q1	ST/SAVE
Develop and promote locally, the user texting service	Q1	ST/SAVE
SAVE to lead the NTA Harm Reduction Campaign – eg Overdose, BBV,s	Q2	ST/SAVE
Integrate Drug Concern service into the Tier 2 managing organisation (Aquarius) and pump prime to support an organisational development plan to be developed	April 09	MH/ST/Aquarius
Review referral pathways into service and ensure triage and comprehensive assessments identify carer/user needs	Q2	ST/SMHSCT/Aquarius
Review funding and growth options for users and carers 2009/10	Q1	ST/JPU/Aquarius
Undertake review of provision for families with Children's Trust and identify service and workforce development needs around the Hidden Harm agenda	Dec 08	MH/NP
Develop closer working relationship with SOADA and identify treatment needs of the client group in. Identify and develop appropriate pathways in liaison with the DV Partnership.	March 2010	MH

Planning grid 3: Retention in and effectiveness of the drug treatment system

Identification of key priorities following needs assessment relating to retention in and effectiveness of the drug treatment system:

1. Continue with improvement monitoring of NI 40 Treatment Effectiveness Indicator and reduce drop out rates
2. Implement and review the Healthcare Commission Action Plan 2008
3. To improve the user experience of the treatment journey by focusing on quality outcomes (TOP) and care planning
4. Sustain the development of Harm Reduction activity including the Blood Borne Virus programme and links with Public Health
5. Review abstinence based treatment provision including Tier 4 and contribute to proposals regional and national initiatives.

Objective 1

Continue with improvement monitoring of NI 40 Treatment Effectiveness Indicator and reduce drop out rates

Delivery Plan:

Actions and milestones	By when	By whom
Indicator included in Sandwell LAA with quarterly reporting framework through SSP & PCT (Vital Signs)	April 08	MB
Review Retention Action Plan and establish follow up procedures for drop out clients re: rate of return with Providers	Q1 Ongoing	ST/JCG/Providers
Implement new contract format and Quality Assurance Framework	April 09	MH / ST /MB
Bi Monthly local performance reports to AJCG, quarterly reporting to SSP,LAA, Adult Services & PCT	Ongoing	MB/MS
Triage function re-established at Metro Court and 'Open Sandwell' community satellites to improve referral outcomes	Q1	Anchor/Aquarius
Develop single point of contact role to improve continuity between prison and community based treatment episodes	Q1	MS/Probation
Anchor service review to include consultation with users on circumstances contributing to drop out	April 09	Anchor

Objective 2

Implement and review the Healthcare Commission Improvement Plan 2008 (Diversity and Tier 4)

Delivery Plan:

Actions and milestones	By when	By whom
Establish effective procurement processes for Tier 4 and In-patient admissions. Review criteria and financial monitoring.	Q1	DAAT / Adult Services
Commission services to meet the needs of diverse populations through the development of Service Level Agreements.	Q1	DAAT / JCG

Objective 3

To improve the user experience of the treatment journey by focusing on quality outcomes (TOP) and care planning

Delivery Plan:

Actions and milestones	By when	By whom
Undertake TOP audit and plan workshop as one of quarterly treatment practice events – focus on informing care planning & tracking client progress.	Q4	DAAT/ Providers
Identify clinical lead to work with DAAT on developing a local workforce based approach to the treatment effectiveness initiative (ITEP)	Q2	MH
Quarterly Audit of user experience of TOP and engagement in care planning through QAF information collation on care plans and TOP in line with NTA Good Practice Guidance: Care Planning 2008	Ongoing	MH/Providers

Objective 4

Sustain the development of Harm Reduction activity including the Blood Borne Virus programme and links with Public Health

Delivery Plan:

Actions and milestones	By when	By whom
Identify new Chair for Harm Reduction Strategic Working Group and set work programme based on the self assessment and revised strategy	April 09	MH/ST
Review availability of testing for Hep C with health protection lead, Public Health and identify priorities, actions and additional capacity required	Q1	ST
Review location of clinics to link with Open Sandwell plans to provide community based, outreach provision	Q1	ST/Aquarius
Review needle exchange delivery to develop wider access into treatment reflect in NEXMS desirable data set.	Q2	ST/MB
Pilot the Confidential Inquiry process	Ongoing	ST/MB
Promote NTA Harm Reduction Campaign – eg Overdose, BBV,s	Q2	ST/SAVE
Quarterly performance reports to Harm Reduction Strategic Working Group including, NEXMS, BBV performance, local hospital drug related admissions data and ambulance service information	Ongoing	MB

Objective 5

Review abstinence based treatment provision including Tier 4 and contribute to regional and national initiatives facilitated by NTA

Delivery Plan:

Actions and milestones	By when	By whom
Establish Section 28 agreement with Adult Services to align funding streams for Tier 4 provision	Q1	MH / Adult Services
Develop new referral pathways and criteria to access Tier 4 funding via Adult Services and Community Care Assessments.	Q1	MH / Adult Services / Anchor
To improve outcomes for those accessing Tier 4 services by establishing monitoring and feedback processes.	Q2	MH / Adult Services/ Anchor/Aquarius

Implement local action plan from HCC review findings	Q1	MH / Adult Services
Improve local support mechanisms for those returning from residential or inpatient placements.	Q2	MH / Turning Point /Anchor / Aquarius

Planning grid 4: Outcomes, discharge and exit from the drug treatment system

Identification of key priorities following needs assessment relating to outcomes, discharge and exit from the drug treatment system:

1. Full implementation of the Treatment Outcome Profile System (TOPS) in conjunction with care planning and reviews
2. Develop a strategic commissioning agenda with Supporting People.
3. Enhance the employability agenda by developing a strategic approach to delivery of the national drug strategy priorities.
4. Explore relapse prevention / management options with current providers

Objective 1

Full implementation of the Treatment Outcome Profile System (TOPS) in conjunction with care planning and reviews

Delivery Plan:

Actions and milestones	By when	By whom
Ensure TOPS is monitored through the performance targets of SMHSCT & Turning Point SLAs and that DAAT review monthly exception reporting process from NDTMS	Q1	MH/MB
Disseminate monthly performance data in a timely way and agree with providers where exceptions are reported action plans are formulated for management review by provider	Q1	MB/MH/Providers
Performance manage and monitor exception reporting through the JCG	Q1	DAAT/MB/JCG
Achieve 80% valid completion within NTA guidance and data quality target for each element of TOP	Q1	Anchor

Objective 2

Develop a strategic commissioning agenda with Supporting People

Delivery Plan:

Actions and milestones	By when	By whom
Identify joint priorities with supporting people to develop operational objectives to enhance Tier 4 developments, referrals to treatment and wider support for drug users to maintain tenancy or other settled accommodation arrangements	Q2	MH/DH
Review strategic options to sustain Housing project after 2009/10 by developing a forward plan with Supporting People partners	Q2	MH/LH

Objective 3

Enhance the employability agenda by developing a strategic approach to delivery of this national drug strategy priority

Delivery Plan:

Actions and milestones	By when	By whom
Continue to work with the LSP on a forward plan that will promote the needs of the client group within the local regeneration/employment and skills agenda	March 2010	MH/GB
Implement process mapping outcome within the treatment system and develop JCP pathways with local and regional representatives	March 2010	MH/ST/Providers
Review current contract with Turning Point to enhance pathways and throughput from Education Training and Employment & structured day programme	Sept 09	MH/ST/Turning Point

Objective 4

Explore relapse prevention / management options throughout the treatment system

Delivery Plan:

Actions and milestones	By when	By whom
Agree a Sandwell definition of relapse prevention and where it sits within the treatment system	Sept 09	MH/Task Group
Identify relapse provision currently being offered within the system and gaps, to develop proposals alongside the specification development process	Sept 09	MH/ST/Task Group
Consult with individuals in service through SAVE to identify: <ul style="list-style-type: none">• What models and components of support services are desired• What they need to stay off drugs• Desired model of structured relapse prevention interventions	Sept 09	DAAT/SAVE
Include details of local & national support groups in DAAT Media and Communications	Ongoing	IB